



Title: SENIORS HOUSING OUTREACH WORKER

Hours of Work: Monday to Friday 8:30am to 4:30pm, 37.5 hours per week

Probationary period: 4 months

Position:

Reporting to the Outreach Team Lead, **Seniors Housing Outreach Worker** is responsible for providing one-on-one outreach services for homeless and at-risk seniors.

Salary Range:

\$46,800 to \$48,750 annually. A competitive benefits package is offered after successful completion of four-month probation. This is a full-time regular position: 37.5 hours per week, Monday to Friday, 8:30 am to 4:30 pm.

Key Responsibilities:

- Provide one-on-one outreach in the community as assigned or virtually as needed.
- Manage outreach client files by maintaining a caseload of homeless and at-risk seniors to attain and/or maintain appropriate housing and services to support both their short and long-term well-being.
- Ensure homeless clients have access to emergency shelters and resources available after hours in accessing a homeless shelter.
- Conducting a full assessment of client's housing needs to assist clients in securing long-term housing and ensure that adequate supports are in place.
- Maintain accurate and appropriate client records and case notes as required and prepare reports and statistics as requested.
- Network with service providers and make referrals for your clients as appropriate, including landlords, health authorities, housing providers and community resources
- Demonstrate flexibility in accommodating emergency client referrals on short notice.
- Willing to assist clients with light packing and moving if required.
- Any other duties as required or assigned.

Qualifications:

- Post-secondary education in any of the following categories: social work, community social service, mental health/addictions, or gerontology. Bachelor's degree is preferred. Equivalent life and work experience will be considered. Non-Violent Crisis Intervention and First Aid certificates an asset; Criminal Record check required.
- Minimum of two years of experience working with those who are homeless, living with mental health and/or addiction issues.
- May be required to lift up to 40 lbs.
- **Must have a valid Class 5 license and an insured reliable vehicle (required).**

Please submit your resume and cover letter via e-mail only, NO PHONE CALLS PLEASE to info@seniorsservicesociety.ca. Please note that only candidates selected for interview will be contacted.